

WIN FREE COFFEE FOR A MONTH AND AN I-PAD TERMS & CONDITIONS

1. Only open to UK residents aged 18 years or over. Excluding employees of the Promoter, their families, agents and agencies and anyone else professionally connected with this promotion.
2. No purchase necessary. To enter the prize draw, simply complete the survey and answer 'Yes' to the question; *'Would you like to be entered into our prize draw?'* Entrants will then be required to provide their full name, postcode, email address and phone number. This will allow us to email entrants directly if they are a winner. When entrants select that they wish to be entered into the prize draw, they automatically confirm that they comply with the Contest Rules outlined in this document
3. Each month, Caffè Nero will award 10 prizes of 30 Caffè Nero VIP coffee cards which entitle each winner to one hot drink of any size or flavour or one iced drink of any flavour per visit. This prize is only to be used by the named winner and will be valid for approximately 1 year. Caffè Nero will send out the cards on receipt of the winners details. Once a quarter (February, May, August and November) a winner will also win an iPad. Caffè Nero reserves the right to cancel the promotion if it is misused.
4. Each month, successful entrant(s) will be emailed by the administrator, detailing that they have won free coffee for a month. All winners need to respond to their email confirming they will accept the gift. Winners have 14 days to respond after the administrator's email has been sent. If winners do not email back within 14 days, their entry will be void. As a result, they will not receive the gift of free coffee.
5. Separately each quarter, one successful entrant will be emailed to say they have won an iPad. The winner needs to respond to the administrator's email confirming they will accept the gift. The winner has 14 days to respond after the administrator's email has been sent. If the winner does not email back within 14 days, their entry will be void. As a result, they will not receive the gift of the free iPad.
6. Final date for receipt of entries for the current month is the last day of the calendar month. Only one entry per person per month.
7. The winners will be selected at random from all valid entries.
8. No cash or other alternative in part or full will be offered in lieu of the specified prizes. Prizes are not transferable.
9. By entering participants will be deemed to have accepted and be bound by the rules. All entry instructions form part of these Terms and Conditions.
10. Caffè Nero reserves the right to withdraw or amend without notice this promotion in the event of any unforeseen circumstances outside their reasonable control. 9. The Promoter's decision is binding in all matters.
11. Every month, the Administrator will hold a random draw for the monthly contest which took place in the preceding month.

12. The promoter can accept no responsibility for, and reserves the right to refuse, entries which are corrupt or incomplete.

13. The Promoter accepts no responsibility for inability to access the website.

14. By entering the prize draw, entrants give Caffè Nero their permission to publish their full name and the coffee house they visited on the 'previous winners' page, which is situated on the landing page of the survey.

15. These rules are governed by English law and subject to the exclusive jurisdiction of the English Courts. 17. Promoter: Caffè Nero Group Ltd, Head Office: 3 Neal Street, London, WC2H 9PU For the complete list of winners of the Caffè Nero Customer Satisfaction Survey Sweepstakes [click here](#)