

## **Tesco Store Customer Survey Terms and Conditions**

1. The competition is open to all UK residents aged 18 or over, excluding employees of Tesco Stores Ltd or InMoment Inc., their immediate families or agents.
2. To enter, complete and submit the entry form at [www.tescoviews.com](http://www.tescoviews.com). No other types of entry will be accepted.
3. The final closing date for all entries is 23:59 on Thursday 1st September 2022.
4. For each individual Tesco business area completed (meaning Tesco Grocery Stores, Tesco Cafes, Tesco.com online grocery order and Tesco Direct ordering), one entry into the prize draw and one set of 25 Clubcard points per month is allocated to each household. One single entry per business area survey will be allowed. Feedback from the survey may also not be shared, if you have more regular feedback to provide, please contact our customer services team on 0800 50 5555 who will be able to help you.
5. Only one prize from the prize draw allowed per household.
6. No purchase necessary.
7. The entry instructions form part of the rules. By entering, you agree to accept and be bound by the rules.
8. The prize is £1000 in Tesco gift cards. Gift card terms and conditions can be found on the back of the voucher.
9. There will be one prize each calendar month. The prize draw will take place on the first Tuesday of each calendar month.
10. The prize draw is only available to Tesco UK stores taking part in the online survey programme.
11. Winners will be selected at random in the first week of each month, from all valid entries received before the 1st of each month. Entries received after will be entered in the next calendar month's draw except for entries received after the final closing date of Tuesday 1st September 2020. The Promoter's decision is final and no correspondence will be entered into. The winners will be selected at random by the Administrator.
12. Prizes must be accepted as offered and are non-transferable. There are no cash alternatives.
13. Winners may be asked to partake in publicity surrounding their win though this is not compulsory.
14. The Promoter accepts no responsibility for data corruption, incomplete or illegible entries, or entries which fail to be properly submitted.
15. Winners will be notified by phone or email on the day following the prize draw. The gift card will then be sent by post directly to the winner via recorded delivery at an address specified by the winner. If the Promoter is unable to contact a winner or the prize is not collected, an alternative winner may be drawn at random and the Promoter shall have no liability to the original winner. Winners' names will be available after the winner is contacted on the [www.tescoviews.com](http://www.tescoviews.com) website.
16. Winners agree to their names and photographs being used for promotional purposes. Copyright in all material submitted as entries rests with the promoter.

17. The prize draw promoter is Tesco Stores Ltd, Welwyn Garden City, AL7 1GA, UK (“**Promoter**”).

18. The prize draw administrator is InMoment Inc. Salt Lake City, Utah, U.S.A. 10355 S. Jordan Gateway #600, South Jordan, Utah 84095 (“**Administrator**”).

19. Any information you provide in a survey will be used:

- By the Promoter and Administrator to administer and manage the prize draw;
- By the Promoter for customer research purposes;
- If you have a Clubcard, as set out in the Clubcard Customer Charter <https://www.tesco.com/help/privacy-and-cookies/privacy-centre/privacy-policy-information/privacy-policy/>
- You will not be contacted for marketing purposes as a result of participating in the survey.

20. It is the responsibilities of the entrant to ensure that the Clubcard number is correct i.e. an 18 digit number. Accounts cannot be credited at a later date if the number is incorrect.

21. Clubcard points will be credited to the entrant’s Clubcard account within 40 days of completing the survey. They will be displayed on the next quarterly Clubcard statement in the ‘Other Points’ section. Please note that if the survey is done during the 3 weeks before the Clubcard statement is sent out, these points may not be displayed until the following statement.

22. Please refer to <https://secure.tesco.com/clubcard/help/terms-and-conditions> for Clubcard Terms and Conditions.