

## The Customer Satisfaction Program General Terms and Conditions:

- As we would like to hear your feedback on your purchase experience at our store, by successfully completing our Customer Satisfaction Survey, you will receive a discount of €10.00/£7.50 off your next purchase subject to the general terms and conditions below.
- By successfully completing our Customer Satisfaction Survey and by using the discount of €10.00/£7.50 which you will receive, you explicitly accept these general terms and conditions.
- In order to qualify for the discount of €10.00/£7.50 off your next purchase, your initial purchase must be at least for an amount of €50.00/£35.00.
- You must then complete our Customer Satisfaction Survey not later than 14 days after the date of the initial purchase.
- Following your successful completion of our Customer Satisfaction Survey, you will receive a validation code entitling you to the discount of €10.00/£7.50. Please write this validation code on your receipt and bring it with you on your next visit to Foot Locker to receive the discount of €10.00/£7.50 on your next purchase. You must however wait at least 7 days after the date of your initial purchase before using the validation code. The validation code can be used for a period of 6 months after the date on which you received the validation code.
- The validation code can be used within all of our Foot Locker stores, however, the validation code cannot be used for online purchases and purchases from all Foot Locker Outlet stores.
- The discount you receive from the validation code cannot be combined with other discounts and/or used when you buy a multiple item offer (e.g. 2 for 1), redeemed for cash value (also in case the next purchase is for a lower amount than €10.00/£7.50), and the purchase of gift cards.
- Only one validation code can be redeemed per purchase.
- Foot Locker preserves the right to exclude release products and products with a special tag.